Not as Different as We Think: Integrating Domestic Violence Into Coordinated Housing Systems

Clackamas County Social Services & Clackamas Women's Services
Who is here?

- Homeless Service Providers
- DV/SA Service Providers
- Government Agencies

Who has fully implemented coordinated entry?

Who is still working on it?
Clackamas County CoC

7 PSH Programs
137 units

2 Interim Housing Programs
3 units

5 TH Programs
33 units

3 RRH Programs

1 DV Shelter
13 units

1 Family Shelter
5 units
Deciding Which Road to Take

- One system or three?
- Visits to other coordinated systems
- National conferences gathering data and ideas
- Potlucks
- Workgroups with all CoC providers
- Structured and transparent decision making
**Flow chart of process**

1. **Homeless Household seeks housing assistance**
2. Household contacts CHA line
3. Eligibility determination
4. If DV, participant has option to be transferred to DV Program
5. CAT completed on paper
6. Housing program contacts DV Program for households contact information
7. Households contact information is in HMIS
8. CHA adds household to referral lists
9. Household is contacted by Housing Program Staff
10. Opening in Housing Program
11. PRE and CAT completed in HMIS
Carpooling SUCCESSFULLY

- housing first
- domestic violence trainings
- simple objective tools
- small and large group agendas
- confidentiality
- fair housing training
- flexibility
How's our Mileage?

Since January 2015:
- 1,368 adults assessed
- 1,248 met preliminary eligibility
  - 67 families accessed emergency shelter
  - 8 families accessed interim housing
  - 40 families accessed RRH, 7 veterans RRH
  - 50 households accessed TH
  - 37 households accessed PSH
- 209 total placements (households)
- Latino/Hispanic adults 11% (18% of population in poverty)
- People of color adults 20% (16% of population in poverty)
Bumps in the Road

- Did not increase housing units
- No capacity for live call answering at first
- Inadequate response to housing crisis
- Coordination needed when households come up for more than one project at the same time
- Housing referral lists take time to maintain
**Smooth Travels for DV/SA Service Providers and Survivors**

- **Survivors are accessing more housing programs**
- **Participants don't have to tell their story**
- **Warm hand offs**
- **Survivors are connected with services, safety and support**
- **Housing referral sources are more diverse**
Smooth Travels for Homeless Service Providers and Clients

- No need to be experts in everything
- Capacity to answer live calls now
- Shared DV knowledge across programs
- Participant choice between programs
- Gains points in HUD NOFA
- CHA workgroups ongoing, including quarterly feedback sessions
- Coordination between CoC providers greatly increased
Planning for our Next Trips

- Engage additional non-HUD funded entities
- Continue evolving to meet emerging needs
- Evaluation analysis
- Participant feedback
- Include HUD VASH and SSVF
- Coordinate with neighboring CoCs/DV systems
- Continue and expand community outreach and assessment (equity lens)
Questions?
Thanks!

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