Cohort Assessment Simulation: Instructions

These Assessment Questions are meant to be used in your community meetings with the participants of each System Component (Entry Points, Transitional Housing, Permanent Housing and Homelessness Prevention). Today you are using them with just your assigned cohort. When conducting the Assessments in your community, it is helpful to have someone to take notes on flip charts. Be sure to get feedback/input from all providers in the room, and if a key stakeholder is missing, you may want to circle back to them to go through the appropriate questions.

The goal of these sessions is to hear how the providers see the system working. You may hear different descriptions of the same step or process from different people in the room; this is good, and those areas of confusion should be noted. You want to note specific barriers (whether they are system barriers like bottlenecks in referrals to permanent housing or more specific barriers like a Veteran cannot get transportation to a low barrier shelter option) that get raised as these will be important to address when you are discussing your system improvement strategies.

Instructions for Anytown, USA Assessment Simulation

1. Using the nametags on the table and Role Description document, each person picks a “Role” to play for the day (there are as many roles as there are people, except one person needs to take on the additional role of note taker):
   a. Any nametag with a Star sticker on it indicates a member of Anytown’s Veteran Leadership Team as well as the particular role that was chosen (eg: Outreach Worker). This person will have more responsibility in the afternoon.
   b. One person should volunteer to be the Facilitator (this person has no other role).
   c. Another person volunteer to be Note Taker along with their role.
   d. Review the Anytown Scenario and Notes about Your Roles.

2. Using the System Assessment Questions at your Table:
   a. Identify any barriers to Veterans moving to PH quickly.
   b. Identify any disagreements about how the system works or should work.
   c. Identify any areas of confusion or lack of information (Note: You should not try to solve the barriers....yet!).
   d. Note taker use large paper to write down barriers, needed improvements or areas of confusion.

3. Facilitator prepare to report out to Veteran Leadership Group in next session.

If there is information missing from the Anytown description or your roles... you use your local experiences to create the information you need!